



**THIS DOOR IS LOCKED**

**PLEASE DO NOT ENTER THE CLINIC**

**RATHER THAN CHECKING VACCINATION STATUS, WE WILL CONTINUE TO OPERATE ON A CONTACTLESS BASIS**

**NO WALK-INS** will be accepted – please phone ahead to make an appointment.

When you arrive for your appointment, **please phone us on 6341 3113** and let us know you are in the carpark:

- One of our team will come out to your car and collect your pet (please remain in your car unless otherwise instructed)
- One of our vets will call you to discuss the reason for your appointment
- Our team will then examine your pet and work out a treatment plan
- One of our vets will call you again to discuss the treatment plan and get your approval to go ahead
- If possible, please make payment over the phone; if not, we can take EFTPOS payment at the front door or at your car

If you wish to purchase prescription medicine repeats or food, worming and flea control, **please phone ahead** so we can arrange to have them ready for you without the need to wait.

**We are working hard to ensure we can continue to provide complete veterinary care. Thank you for your understanding and cooperation.**